ELMWOOD SCHOOL



Job Description Senior Administrative Assistant / PA to the Headteacher

Arrangement:	Full Time: 37 hours per week		
	Term time only		
	8am to 4pm, Monday to Thursday; 8am to 3.45 pm Friday		
	(including a 30 minute lunch break)		
Salary:	Grade 5 : Points 9 - 17		
Main Purpose:	To provide an efficient and professional PA Service to the Headteacher and the school		
Main Activities:	 To undertake full administration duties to the highest level of accuracy, speed and confidentiality. The preparation of meetings, events, conferences and all relevant paperwork. Responsibility for keeping information up to date on SIMS. Liaising with Senior Leaders and other staff, as required, Maintenance of the Headteachers filing systems in both electronic and hard copy and the provision of confidential documents and files as required. To compile and co-ordinate appointments and meetings for the SIMS diary. Deal with complex reception / visitor matters and prioritise /screen direct phone calls on behalf of the school. Assisting the Headteacher to prepare written responses to queries. Oversee Admissions and Leavers' procedures, including: Completing all necessary paperwork. CTF Transfers Movement of files between education establishments Provide personal, administrative and organisational support to SLT/Teachers Complete and submit complex forms, returns etc., including those to outside agencies (such as DFE) Administration of software accounts (eg MarvellousMe and Clickview) Attendance at appropriate staff meetings. Assist with the maintenance of employee filing systems and the provision of confidential documents and files as required. Minute taking as needed. Some financial responsibility. Creation of monthly newsletters (including liaising with staff re: content). Responsibility for distributing pupil registers to staff, during fire drills / alarms. Involvement in induction of new staff. Supervision/support for Admin Assistant. 		
Additional duties:	 To play a full part in the life of the school community and to support its distinctive mission and ethos. Promote and safeguard the welfare of children and young persons you are responsible for or come into contact with. Be aware of and comply with policies and procedures relating to safeguarding, health, safety and security, confidentiality and data protection, reporting all concerns to an appropriate person. Be aware of, support and ensure equal opportunities for all. Contribute to the overall ethos/work/aims of the school and supports its distinction mission Appreciate and support the role of other professionals. Participate in training and performance development as required. Any other duty as deemed appropriate to the post by the Headteacher. 		

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Person Specification for Senior Administrative Assistant / PA to the Headteacher



Factors	Essential or desirable	Measured by A - application S - selection method I - interview
Qualifications		
High level of literacy and numeracy (GCSE grade C or equivalent in English & Maths).	E	A/I/S
NVQ3 in Business Administration or equivalent (2 A Levels or BTEC National Diploma)	D	A
Experience and Knowledge		
Experience of working within a similar personal assistant role	E	A
Computer and keyboard skills and to be able to operate relevant office equipment and IT packages (Microsoft Office)	E	1
Knowledge of Management Information Systems	E	A/I
Familiar with office equipment e.g. phone systems, copiers	E	A/I
Working within a school or fast paced environment	E	A/I
Knowledge of safeguarding processes and procedures within a school or similar environment	E	A/I
Knowledge of the Data Protection Act for the appropriate handling,	E	A/I/S
management, storage and disposable of information	E .	A/1/3
Ability to take accurate meeting minutes	D	A/I/S
Practical Skills, Personal Qualities and Behavio	oural Attribute	es
Excellent verbal and written communication skills	E	A/I/S
Good time-management and organisational skills	E	1
Able to prioritise own workload and multi-task	E	I/S
Ability to be a flexible worker due to the different demands of the role	E	1
Able to work alone or collaboratively as part of a team	E	1
An ability to provide high levels of customer care at all times	E	1
Excellent inter-personal skills, with both children and adults	E	1
Self-motivated and enthusiastic	E	A/I
An open, honest and active listener	E	1
An ability to remain calm when under pressure	E	I/S
A friendly, professional and respectful approach which demonstrates support and a commitment to providing a quality service	E	1
Ability to handle highly confidential information	E	1